

Satisfaction Survey Form

Dear Sir/Madam

We are participating for a fitting out project at Singapore Sports School. We have selected you as one of our reference projects.

To assist us in our submission, we would appreciate if you could provide us your feedback by rating. All information provided will be treated with the strictest confidentiality.

Thank you

Name & Signature of Tender Representative

Tenderer Organization Name

Name of Project: _____

Evaluation on Performance of Tenderer on Project Delivery (Please Mark an "X" at the correct box)

S/N	Criteria	Excellent	Very Good	Good	Average	Poor
Project Delivery						
1	How satisfied are you with the company's project team's management during the project implementation phase					
2	How satisfied are you with the project team's completion timeline and their quality control of workmanship and material during the implementation stage?					
3	What is your opinion of the project team's capability in terms of responding and resolving issues during the implementation stage?					
4	How satisfied are you with the company's after sales service and support in terms of their response time of attending to defects and their time taken for defect rectification?					
5	Overall how satisfied are you with the outcome of the entire project?					

Additional Information and Comments (if any)

Client Name and Designation: _____

Client Signature and Company Stamp: _____

Date: _____

End of Satisfaction Survey